

**MONT ALTO MUNICIPAL AUTHORITY**  
**NOTICE OF WATER USE RESTRICTIONS**

**December 1, 2023**

Dear Customer:

The Mont Alto Municipal Authority water system obtains its water from three different sources: a spring and two separate wells. The Authority has only limited ability to draw water from the spring right now due to the ongoing dry conditions in the area.

On November 30, 2023, one of the Authority's wells unexpectedly had to be taken offline for major repairs, leaving just **one well** to serve all of the Authority's water customers. Repairs for the well that is offline are in progress, but the Authority does not know when it be able to return to service at full capacity.

Due to the current unavailability of the spring and one of the wells, the Authority has implemented temporary water use restrictions for all customers. These restrictions are part of the Authority's Water Shortage Response Plan adopted in 2006 (the "Plan"). In accordance with the Plan, the Authority is imposing Stage III water restrictions **effective immediately**. Those restrictions are as follows:

- 1) All nonessential uses of water are prohibited. Nonessential uses include:
  - a. The use of water for watering lawns;
  - b. The use of water for irrigation and watering of outdoor gardens, landscaped areas, trees, shrubs, and other outdoor plants;
  - c. The use of water for watering a portion of golf courses;
  - d. The use of water for washing paved surfaces such as streets, roads, sidewalks, driveways, garages, parking areas, tennis courts, and patios;
  - e. The use of water for ornamental purposes, including fountains, artificial waterfalls, and reflecting pools;
  - f. The use of water for washing or cleaning of mobile equipment, including automobiles, trucks, trailers, and boats;
  - g. The serving of water in restaurants, clubs, or eating facilities unless specifically requested by the individual;
  - h. The use of water to fill and top off swimming pools;
  - i. The use of fire hydrants by any fire company for testing apparatus and for fire department drills except as necessary for fire fighting or protection purposes;
  - j. The use of fire hydrants by municipal road departments, contractors, and all others, except for protection purposes.

2) Reduction of household water allotment:

- a. Each dwelling unit (“EDU” or household) shall reduce its water usage by a minimum of 25% of use levels for the same quarter of the preceding year or the last recorded use level if no meter readings record the rate of the customer’s use in the same quarter of the preceding year. If no records exist, the allotment shall be 41 gallons per day (gpd) per dwelling unit resident or 110 gpd per equivalent dwelling unit (EDU) approved on the permit application for commercial or industrial customers.
- b. Residential water customers are required to provide the Authority with reasonable access to read meters as necessary to implement this rationing Plan. Where access is not readily available, the Authority shall make reasonable effort to contact customers to arrange for access to read meters. In the event a water customer does not allow said personnel entry to read the meter after the Authority has made a reasonable effort to arrange for such access, the EDU (household) allotment will be reduced to 55 gpd.
- c. Where the residential water allotment provided under this section would create extraordinary hardship, as in the case of special health-related requirements, the water customer may apply to the Authority for an exemption or variance from these requirements. If the Authority finds that the allotment provided in this section would impose extraordinary hardship, the Authority may establish a revised allotment for the particular customer.
- d. Any person aggrieved by a decision relating to such an exemption or variance rendered by the Authority may file an appeal with the Common Pleas Court of Franklin County, in accordance with the provisions and procedures of the Local Agency Law, 2 PA CS. 551-555, 751-754.

3) Hospitals and Health Care Facilities:

- a. Hospitals and health care facilities shall comply with all restrictions imposed on residential water customers as may be applicable to each individual institution, to the extent compliance will not endanger the health of the patients or residents of the institution.
- b. Each hospital and health care facility shall survey its water usage patterns and requirements and implement such conservation measures as may be possible without endangering the health of patients or residents to achieve a 25% reduction in the institution’s water usage.

- 4) Customers that fail or refuse to comply with the above water use restrictions may be subject to a fine or water service interruption, as set forth in the Plan.**

The Authority apologizes for the inconvenience caused by this situation and assures you that it is working as quickly as possible to restore full service to its customers. The Authority will advise you when the second well is back in service and the water use restrictions are lifted.

Thank you for your cooperation in this very important matter. If you have questions about this Notice, you may contact the Authority office at (717) 749-5808.

Sincerely,

Mont Alto Municipal Authority  
Board of Directors