



1. Do we add Fluoride to the water?
 - a. No, we do not.

2. Why is my water usage high?
 - a. A couple things to consider:
 - Check the Billing Reading Dates noted on your monthly bill. Could you have used more water during the period of the reading dates noted on your monthly bill? (i.e.: watering flowers/garden, washing vehicles, power washing house, filling pool/pond, using a slip-n-slide)
 - If you did not use any additional water than you typically use or used water for the above examples, you could have a possible water leak. Please check toilets, faucets (inside & out), showerheads, hot water heater, possible outside line.
 - If you are unsure, please contact the Borough Office at: 717-749-5808 and we can have the Water Operator/Maintenance stop at your property to make an assessment.

3. Who is responsible for a possible water leak?
 - a. The Mont Alto Municipal Authority owns the water line from the resident's curb stop out to the main water line. If there is a leak in this range, the Mont Alto Municipal Authority is responsible for fixing the water leak.
 - If there is a water main leak that the Mont Alto Municipal Authority must fix, there may be a temporary loss in water or low water pressure until the water leak has been fixed. If we were able to fix the water leak with a constant water flow, a boil water notice may not be needed, however if a water line must be shut down with no continuous water flow, a boil water notice will go into effect.
 - The residents this will effect will receive a boil water door hanger notice attached to their door and will remain in effect until the water line is fixed and water tested. When the water tests come back approved (which can take 24-72 hours), a discontinue boil water door hanger will be placed on the resident's door.
 - b. The Homeowner of a property in Mont Alto is responsible for the water line from the curb stop to their house.
 - If the water usage is higher than usual, the water is going through your meter and is considered a water leak; If you are not using any more water than you typically do or by the above examples in question #2.
 - It is then the responsibility of the homeowner to find and correct the water leak. The Mont Alto Municipal Authority asks that the issue be corrected in 10-days or less because as the leak continues, waste of water continues.

*If at any time a resident has a question about their water usage or utility bill, please contact the Mont Alto Borough office at: **717-749-5808**.*